

PRELIMINARY INFORMATION FORM

BB SIMTECH ENGINEERING & ACADEMY

Last Updated: 01 / 01 / 2026

This Preliminary Information Form has been prepared by **BB Simtech Engineering & Academy** in accordance with the Law No. 6502 on the Protection of Consumers and the Regulation on Distance Contracts, in order to inform consumers, prior to the conclusion of a distance sales agreement, regarding the sale of online trainings and digital content offered to consumers.

1. SELLER INFORMATION

Trade Name: **BB SIMTECH ENGINEERING & ACADEMY**

Address: Adalet Mah. Anadolu Cad. Megapol Tower No: 41 İç Kapı No: 101 Bayraklı/İzmir

Phone: 0538 036 05 96

E-mail: info@bbsimtech.com

MERSIS No: 0733009456900018

Tax Office / No: Karşıyaka – 1601878515

Website: www.bbsimtech.com, academy.bbsimtech.com and other related subdomains

The consumer may contact the SELLER via the communication channels listed above.

The SELLER's website available at www.bbsimtech.com, the subdomain **academy.bbsimtech.com**, the other subdomains connected thereto, and all related online interfaces shall hereinafter be referred to as the **"Platform"**.

2. MAIN CHARACTERISTICS OF THE PRODUCT / SERVICE

The service offered by the SELLER consists of online trainings and related digital content provided electronically, which do not require delivery of any physical product.

For the training(s) the BUYER intends to purchase, the following information is specified in detail on the relevant training page:

- Name / Course title



- Name of the instructor (if any)
- Content and scope
- Duration / number of lessons
- Whether it is a live class or a pre-recorded course
- Method of access (login via the platform, time-limited or unlimited access, etc.)

3. SALES PRICE, TAXES AND TOTAL AMOUNT

For the training(s) to be purchased, the following are clearly shown on the order screen:

- Unit price
- Total sales price including taxes
- Any campaign/discount amount (if applicable)
- Method of payment and any interest/price difference (in case of instalments, etc.)

Example format (automatically populated in your system):

- Training Name: [Name of Training/Course]
- Unit Price (incl. VAT): [XX.XX TRY / EUR / USD or other applicable currency]
- Quantity: [1]
- Subtotal: [XX.XX TRY / EUR / USD or other applicable currency]
- Total Including Taxes: [XX.XX TRY / EUR / USD or other applicable currency]

The BUYER accepts that the amount shown in the order summary is the final total amount payable, including all applicable taxes.

4. METHOD OF PAYMENT AND APPLICABLE INTEREST

4.1. Payment may be made using the payment instruments (credit card, debit card and/or other online payment methods offered by the SELLER) that are clearly specified on the Platform before the order is placed. The Platform clearly and understandably indicates, prior to placing the order, which payment instruments are accepted.

4.2. Payment is collected via the infrastructure of the bank and/or payment institution with which the SELLER cooperates. The information relating to the card/payment instrument used during the payment process is processed within the systems of the



relevant bank/payment institution; as a rule, the SELLER does not have direct access to this data.

4.3. For transactions made by credit card, the instalment options that may be offered by the bank, the conditions relating to instalment payments and any interest/fees, if applicable, are subject directly to the provisions of the agreement between the cardholder's bank and the BUYER; the SELLER has no determinative control over these. Any default interest and other banking charges that may be applied by the BUYER's bank shall likewise be evaluated within the scope of the relationship between the bank and the BUYER.

5. PERFORMANCE / PLACE OF PERFORMANCE OF THE SERVICE

5.1. The service covered by this Preliminary Information Form is an online training and digital content service performed directly in electronic form. Therefore, no physical delivery is involved.

5.2. Following successful completion of the payment made by the BUYER and its approval in the systems of the SELLER/payment institution:
(i) Access authorization for the relevant training is defined in the BUYER's user account and/or

(ii) The login information/access link required for the BUYER to access the training is sent to the BUYER via e-mail.

5.3. Unless otherwise stated, performance of the service shall commence within 24 (twenty-four) hours at the latest. In programs that include live classes, the dates and times of the classes are announced separately; access to pre-recorded content is provided via the Platform.

5.4. The BUYER accepts that he/she is responsible for procuring and keeping available the internet connection, computer/mobile device, software and similar technical requirements necessary to access the service.

5.5. Unless otherwise expressly stated on the relevant training page and/or on the order screen, **the access period granted to the BUYER for each training subject to this Preliminary Information Form shall be limited to 6 (six) months from the date on which the BUYER purchases the relevant training.** Upon expiry of this period, the BUYER's right to access the relevant training and the related digital content shall automatically terminate. This shall not be construed as the complete termination of the



BUYER's membership on the Platform, but only as the expiry of the access right relating to the relevant training.

6. GENERAL PROVISIONS AND CONTRACTING PROCESS

6.1. On the order/payment screen, the BUYER views the basic characteristics of the service, the total price, the method of payment, performance/access information, information on the right of withdrawal and its exceptions, as well as this Preliminary Information Form, the Distance Sales Agreement and the order summary; the BUYER completes the order by confirming in electronic form that he/she has received the preliminary information.

6.2. The BUYER has the right to review and store the Distance Sales Agreement and this Preliminary Information Form at any time via a durable medium (in a downloadable manner through the platform, account panel, etc.).

6.3. In the event of any conflict between the information contained in this Preliminary Information Form and the provisions of the Distance Sales Agreement approved by the BUYER at the time of order, the provisions that are more favourable to the consumer shall apply.

7. RIGHT OF WITHDRAWAL, CONDITIONS OF USE AND EXCEPTIONS

7.1. As a general rule, pursuant to the Regulation on Distance Contracts, the BUYER has the right to withdraw from distance contracts within 14 (fourteen) days from the date of conclusion of the Agreement, without giving any reason and without paying any penalty.

7.2. In the exceptional cases listed in Article 15 of the Regulation on Distance Contracts, the right of withdrawal cannot be exercised. In this context, in particular:

- In contracts relating to services performed instantly in electronic form or non-tangible goods delivered instantly to the consumer (Art. 15/1-(ğ)),
- In contracts relating to services where performance has begun, with the consumer's approval, before the expiry of the withdrawal period (Art. 15/1-(h)),

the right of withdrawal may not be available.

7.3. The online trainings and digital content sold on this Platform are intangible services supplied in electronic form, in most cases made instantly accessible after payment. Therefore, the BUYER acknowledges and accepts that by:

- completing the payment transaction, and
- requesting that access to the training content be provided (by assigning it to his/her account or by sending a link),

he/she expressly requests the performance of the service to start immediately and, in this context, is aware that he/she will not be able to exercise the right of withdrawal.

7.4. Within the scope of customer satisfaction, in cases such as the BUYER's complete inability to access the content or system/technical errors, the SELLER may, in addition to the mandatory rights arising from the legislation, at its discretion, offer a refund or an alternative solution. Such practices do not create an acquired right in favour of the BUYER and do not eliminate the mandatory consumer rights arising from the legislation.

8. COMPLAINTS AND MEANS OF RECOURSE

8.1. The BUYER may submit any requests and complaints regarding the trainings and services purchased to the SELLER through the following channels:

- E-mail: info@bbsimtech.com
- Contact Form: <https://bbsimtech.com/contact>
- Phone: **0538 036 05 96**

8.2. In the event of a dispute between the Parties, the Consumer Arbitration Boards and Consumer Courts at the BUYER's place of residence or at the SELLER's place of residence shall have jurisdiction within the monetary limits set out in the applicable legislation.

9. PROTECTION OF PERSONAL DATA (KVKK)

9.1. The personal data of the BUYER are processed by the SELLER, in its capacity as data controller, in accordance with Law No. 6698 on the Protection of Personal Data, for the purposes of receiving the order, processing payments, providing access to the trainings and managing customer relations.

9.2. Detailed information regarding the processing of personal data can be accessed via the "Information Notice on the Processing of Personal Data (KVKK Information Notice)" and the "Privacy Policy" available on the website.

10. ACKNOWLEDGEMENT OF HAVING BEEN INFORMED



The BUYER accepts that he/she has read and understood this Preliminary Information Form, the Distance Sales Agreement and the order summary in electronic form via the website, and that by confirming the order he/she has been informed about these matters.

This form becomes effective upon the BUYER ticking the box stating “I have read and accept the Preliminary Information Form” and confirming the order.

